ABSTRACT

A system relays a call from a calling party to a called party and, upon termination of the

call by the calling party, a post-call announcement is played to the called party. Attributes of

5   either the calling party, the called party, or both are passed to a database. The database performs

a look-up query based on the call attribute information. An announcement indication is

transmitted from the database to an announcement frame indicating which post-call

announcement, if any, is to be played to the called party. The announcement frame plays the

particular post-call announcement, if any, to the called party when the calling party has

10   disconnected from the call.